



Vanpool Participant Contact Information

Date Updated: March 22, 2023

General Vanpool Inquires

Office: 801-287-3826	Rideshare email: utarideshare@rideuta.com
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Vanpool Support Specialists

Lorianne Coca Office: 801-287-2063 lcoca@rideuta.com	Shannon Henson Office: 801-287-5358 shenson@rideuta.com
<ul style="list-style-type: none">• Rider Roster Updates• Submittal of Driving Records• Update/Request Customer Account Information	<ul style="list-style-type: none">• Procedure Inquiries and Customer Support• Monthly Ridership Reporting

Rideshare Product Representatives

Luwanna Fitzgerald Office: 801-287-5358 lcoca@rideuta.com	Nanette Wilson Office: 801-287-2075 nwilson@rideuta.com
<ul style="list-style-type: none">• Carpool and Vanpool Matching• Rider Roster Updates• Update/Request Customer Account Information	<ul style="list-style-type: none">• Submittal of Driving Records• Procedure Inquiries and Customer Support

Vanpool Fleet Maintenance Supervisor

Mike Romero Office: 801-287-5325 Cell: 801-512-5665 mromero@rideuta.com	<ul style="list-style-type: none">• Report Incidents or Accidents• Maintenance Inquiries• After-Hours Maintenance Support• Pre-Authorization for Service
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Vanpool Maintenance Specialists

Tino Vigil Office: 801-287-5326 Cell: 801-808-9720 tvigil@rideuta.com	Brett Williams Office: 801-287-2273 Cell: 801-300-6640 brwilliams@rideuta.com
<ul style="list-style-type: none">• Maintenance Inquiries• Safety and Inspection Information	<ul style="list-style-type: none">• Pre-Authorization for Service

Customer Accounts Specialist

Lani Laumua Office: 801-287-2271 Fax: 801-287-5031 llaumua@rideuta.com or vanpoolbilling@rideuta.com	<ul style="list-style-type: none">• Account Balance Inquiries• Billing Address Changes• Gas Card Inquiries
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Additional Vanpool Resources

Customer Complaints: 888-RIDEUTA (743-3882) Transit Public Safety: 801-287-EYES (287-3937)	rideuta.com rideuta.com/vanpool rideuta.com/rideshare utacommuter.com
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