



UTA Contacts for our Vanpools Participants
April 17, 2020

Michael Goldman – Program Manager
Office: (801) 287-2065

Email: mgoldman@rideuta.com
Fax: (801) 287-5031

Vanpool Support Specialists

Carol Rogozinski
Office: (801) 287-2075

Email: crogozinsk@rideuta.com
Fax: (801) 287-5031 (fax or email all paperwork)

Luwanna Fitzgerald
Office: (801) 287-5358

Email: lfitzgerald@rideuta.com
Fax: (801) 287-5031 (fax or email all paperwork)

Wendy Karsch
Office: (801) 287-2060

Email: wkarsch@rideuta.com
Fax: (801) 287-5031 (fax or email all paperwork)

- Rider Roster Updates
- Carpool and Vanpool Matching
- Submittal of Driving Records
- Update/Request Customer Account Information
- Procedure Inquiries and Customer Support
- Monthly Ridership Reporting

Mike Romero-Vanpool Fleet Maint Supervisor
Office: (801) 287-5325

Email: mromero@rideuta.com
Cell: (801) 512-5665

- Report Incidents or Accidents
- Maintenance Inquiries
- Safety and Inspection Information
- Where to get service
- Pre-Authorization for Service

Vanpool Maintenance Specialists

Tino Vigil
Office: (801) 287-5326

Email: tvigil@rideuta.com
Cell: (801) 808-9720

Tiffany Montanez
Office: (801) 287-2132

Email: timartinez@rideuta.com
Cell: (801) 673-7727

Brett Williams
Office: (801) 287-2273

Email: brwilliams@rideuta.com
Cell: (801) 300-6640

- Maintenance Inquiries
- Safety and Inspection Information
- Where to get service
- Pre-Authorization for Service

Lani Laumua-Customer Accounts Specialist
Office: (801) 287-2271

Email: llaumua@rideuta.com or vanpoolbilling@rideuta.com
Fax: (801) 287-5031

- Account Balance Inquiries
- Billing address changes
- Gas Card Statements
- Maintenance Statements

Additional Vanpool Resources

Xpress Bill Pay: (800) 766-2350
Customer Complaints (toll free) 1-888-RIDEUTA (743-3882)
Transit Public Safety... 1-801-287-EYES (287-3937)
www.xpressbillpay.com
www.rideuta.com
www.rideuta.com/vanpool
www.rideuta.com/rideshare
www.utacommuter.com
www.utacommuter.com/rideprovan