



Going the Extra Mile Award

The “Going the Extra Mile” Award, awarded each year during UTA’s annual American’s with Disabilities Act (ADA) Celebration, is created to honor UTA employees or contractor staff who provide outstanding customer service to people with disabilities. Eligible individuals can be nominated in recognition for either one specific outstanding incident of exceptional service or for providing consistent, day-to-day, friendly service that goes above and beyond expected performance and service standards.

The employee you nominate could work for any of the UTA public transit business areas such as route planning, paratransit trip scheduling, operating a bus or train, maintenance on vehicles to keep them operating safely and efficiently, or serving as a transit officer, train host or a customer service representative. Here is your chance to tell someone – YOU make a difference! Great job!

Employees selected for this recognition will be honored at the annual UTA ADA Celebration set for Thursday, July 26, 2018. The event, sponsored by UTA and its community advisory group, the Committee on Accessible Transportation (CAT), is our opportunity to recognize progress in public transit options since the passage of the ADA in 1990.

This information is available in alternate format upon request and can also be found at UTA’s website.

The Celebration will run from 4:00-5:00 p.m. and be located at the UTA Frontline Headquarters located at 669 W. 200 S., Salt Lake City. The program for the Celebration will include a review of UTA’s on-going accomplishments to provide quality, accessible services to all customers while remaining compliant with ADA guidelines. Award winners will be honored and presented with personalized certificates and gift packages as part of their recognition from UTA and the CAT.

The deadline to receive completed nominations is **Friday, July 13, 2018 at 5 p.m.** Completed nominations should be sent to:

Mail:

UTA ADA Compliance Officer
669 W. 200 S.
Salt Lake City, UT 84101

Fax: (801) 287-4675 or

Email: callredge@rideuta.com

Questions? Contact Cherissa Alldredge, UTA ADA Compliance Officer, at (801) 287-3536, dial 711 to make a relay call, or send an email to callredge@rideuta.com.

We hope you will plan to join us for this important Celebration!



Going the Extra Mile Award

APPLICATION 2018 "Going the Extra Mile" Award

This annual award will be presented to UTA employees or contractor staff who provide outstanding customer service to people with disabilities.

PLEASE PRINT. USE ADDITIONAL PAGES IF NECESSARY.

Employee Name: _____

Job Title: _____ Department/Business Unit: _____

In your own words, explain why this UTA employee deserves recognition. Give specific information or examples of the way this person interacts with all customers, including riders with disabilities. You may write on this page or attach additional pages. If writing, please print clearly.

Person or group making nomination: _____

Telephone: (home) _____ (cell) _____

(work) _____ Email: _____

Address: _____

Best time of day to reach you: _____ Best way to reach you: _____

You may attach additional pages of information if you like.

Return this application by **Friday, July 13, 2018 at 5 p.m.**

Completed nominations should be sent to:

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