



Committee on Accessible Transportation (CAT)

Services Subcommittee Meeting

March 3, 2021 at 11:00 am

Due to COVID-19 gathering restrictions this will be virtual meeting with no anchor location. Public comment will be taken via phone (801-287-3536) and email (callredge@rideuta.com) up until 4:00 p.m. on Monday, March 1, 2021.

Agenda

<u>Time</u>	<u>Item</u>
11:00 am	Call to order – Allison Smith, Services Subcommittee Chair
11:02 am	Accessibility Check
11:04 am	Safety Minute – Cherissa Alldredge, UTA ADA Compliance Officer
11:05 am	Approve Minutes from February 3, 2021 Meeting
11:10 am	TRAX External Announcement Data
11:15 am	TRAX Seat Replacements, Communication System Upgrade <ul style="list-style-type: none">• Kyle Stockley, UTA Manager of Vehicle Overhaul and Bus Support
11:45 am	Review Draft Online Reduced Fare Application for Accessibility <ul style="list-style-type: none">• Tiffany Conners, Fares Supervisor
12:15 pm	Final Review of TRAX High Block Boarding Signage
12:30 pm	Other Topics?
1:00 pm	Adjourn

Next meeting: April 7, 2021 at 11:00 am via Zoom

The UTA Committee on Accessible Transportation (CAT) is committed to ensuring full participation for all members of the public. Information related to this meeting of the CAT is available in alternate format upon request. Please contact Cherissa Alldredge, UTA ADA Compliance Officer, at (801) 287-3536 or callredge@rideuta.com to request accommodations. Requests must be made at least 2 business days in advance of the scheduled meeting.

2020 – 2021 Goals:

- 1) Ensure that individuals with disabilities are aware of the accessibility services and programs available from UTA and that this information available at the service location (e.g., bus stop)
- 2) Aid in effort to increase use of Braille on system routing information
- 3) Provide technical assistance to reduce the use of accessible seating areas by bicycles and individuals without disabilities. This could include changing the seat colors.
- 4) Advocate for TRAX Blue line improvements to increase accessibility, up to and including replacement of existing vehicles with newer, more accessible vehicles.
- 5) Advocate for an increased number of ADA seats on fixed route buses, including encouraging UTA to collect and provide data to the CAT about the frequency with which there aren't enough accessible seats available to customers who need them.
- 6) Continue monitoring reliability of audio announcements, as well as progress toward implementation of visual announcements on fixed route bus.

2019 – 2020 Goals:

- 1) Fixed Route Messaging
 - a) Internal announcements – Visual and audible
 - b) External announcements – Visual and audible
- 2) Service delivery communications.
- 3) Long term wayfinding implementation plan
- 4) FrontRunner announcements, signage, and wayfinding
- 5) FrontRunner tour
- 6) Paratransit maintenance tour
- 7) Location of bus stops with GPS
- 8) Review edits to Paratransit Riders Guide

2018 – 2019 Goals:

- 1) Provide feedback on ways to improve wayfinding/signage, including meeting with UTA's wayfinding/signage consultants.
- 2) Provide feedback and technical assistance on improvements to fixed route bus and Frontrunner train external and internal announcements, as well as the electronic messaging boards.
- 3) Provide assistance with beacon technology pilot project if UTA moves forward with this pilot project.
- 4) Provide feedback and technical assistance on improved signage on TRAX to make sure that individuals with bicycles are not occupying the priority seating area with their bicycles.
- 5) Provide feedback and technical assistance on the importance of ramps working on TRAX trains