UTA's Recovery Plan Summary

Governor's Office Recovery Plan Guidelines

High Risk	Moderate Risk	Low Risk	Normal Risk
Key features related to transit: • Face covering worn in public where social distancing measures are difficult to maintain • Essential travel only • Social Distancing • Groups up to 10 • Schools closed • Encourage high contact businesses not to operate	**Key features related to transit:** • Face covering worn in public where social distancing measures are difficult to maintain • Leave home infrequently • Social distancing • Groups up to 20 • Schools closed • High contact businesses can operate under strict protocols	**Key features related to transit:** • Face covering worn in public where social distancing measures are difficult to maintain • Groups up to 50 • All businesses open	**Key features related to transit:** • All businesses operating • Schools are open • Travel restrictions mostly lifted

UTA's Recovery Plan Guidelines

Short and Mid-term Service Provision

High Risk	Moderate Risk	Low Risk	Normal Risk
Right-size service levels corresponding to serving critical essential trips. Monitor ideal passenger loads: 10 per bus, 15 per TRAX car, 35 per FrontRunner car. Limit 3 per vehicle UTA On Demand Add frequency where needed to ensure social distancing	Add service based on: • Route ridership • Consistent with levels of reopenings throughout service region • Financial ability limitations • Low-income and minority populations Monitor passenger loads: 20 per bus, 30 per TRAX car, 35 per FrontRunner car, 6 per Flex bus. Limit 3 per vehicle UTA On Demand	Add service based on: • Route ridership • Consistent with levels of designated reopenings throughout service region • Rider and pass holder survey results • Financial ability limitations • Low-income and minority populations Monitor passenger loads: 30 per bus, 45 per TRAX car, 50 per FrontRunner car, 8 per Flex bus. Limit 3 per vehicle UTA On Demand	Add service based on: • Route ridership • Consistent with long-term service plan • Financial ability limitations • Low-income and minority populations

Safety Protocol

High Risk	Moderate Risk	Low Risk	Normal Risk
Encourage riders to socially distance Implement enhanced cleaning and disinfecting for vehicles, stations and equipment For operators: • Implement 6 foot distancing from operators • Provide masks, gloves and hand cleaning supplies • Eliminate paper handling Additional for buses: • Create and install operator barriers on high ridership routes • Rear door boarding on buses	Strongly encourage customers to wear masks and practice social distancing. Distribute masks to riders Continue vehicle cleaning and disinfecting protocol Continue rear door boarding on bus Installation of: • hand sanitizers on vehicles • operator barriers on all buses For operators: • Implement 6 foot distancing from operators • Provide masks, gloves and hand cleaning supplies	Strongly encourage customers to wear masks and practice social distancing Continue vehicle cleaning and disinfecting protocol including new industry practices and products Continue operator protective items Complete installation of operator barriers on buses. Use rear boarding until barriers installed Continue to review and implement industry best practices and availability of new products for health safety enhancement.	Implement long term safety protocol Continue to review and implement industry best practices and availability of new products for health safety enhancement.

Planning for Recovery

High Risk	Moderate Risk	Low Risk	Normal Risk
	Gather data on short/long term financial impact Conduct customer and operator survey Monitor ridership and financial impact Identify capital improvements to enhance safety Monitor industry practices for safety protocol Develop ridership return marketing and information campaign	Determine short/long range financial impact Develop long term service plan elements Develop fares/fare collection plan Develop long term safety protocol Develop capital improvement plan consistent with financial capability Implement ridership marketing campaign	Finalize long term service plan Implement new fare policy and fare collection system [1] Continue marketing and information campaign Implement capital improvement plan consistent with financial capability

Note:
(1) Dependent on availability by outside vendors and providers
17 May 2020   Version 1