

RIDER'S LICENSE FREQUENTLY ASKED QUESTIONS

How much does the Rider's License Cost?

May 1-June 15, the Rider's License is \$75. After June 15, it is \$99.

How do I protect my Rider's License from loss or theft?

When you first receive your card, be sure to write down the nine-digit card number, located in the lower right-hand corner of the card. You can write it on the card packaging or keep it in another secure place. If you lose your card, contact UTA Customer Service to have your lost card deactivated and a new one issued to you. You must have

What is the age limit on Rider's License?

The person using the Rider's License must be between the ages of 6-18 years.

I am over the Rider's License age limit, can I purchase a pass?

No. The person using the Rider's License must be between the ages of 6-18 years. UTA offers other products like UTA FAREPAY card that might be right for you. You can save up to 40% off your daily fare with the FAREPAY card.

I missed the deadline to purchase the Rider's License at the discounted price. Can I still purchase the pass at that price?

No. The early bird discount was from May 1 through June 15. After June 15, the Rider's license returns to its full price of \$99 but still offers considerable savings.

I want to purchase more than one Rider's License, is there a discount for purchasing more than one pass?

There is no discount for multiple pass purchases.

Where can I purchase a Rider's License Pass?

Rider's License is available:

- Online: <http://www.rideuta.com/Fares-And-Passes/Buy-A-Pass>

- UTA Customer Service Outlets: : <http://www.rideuta.com/Fares-And-Passes/Pass-Sales-Outlets>
- Select Neighborhood Grocery Stores: : <http://www.rideuta.com/Fares-And-Passes/Pass-Sales-Outlets>

What dates is the Rider's License good for?

The Rider's License is good from June 1 through August 31.

Can I use Rider's License on the entire UTA system?

The Rider's License is valid on Bus, Express Bus, Trax, and Frontrunner. Rider's License does not include the PCSLC Connect Bus (to Park City) or Ski Bus.

Is my travel limited to a certain amount per day?

No! Rider's License is a premium unlimited pass. This means that you can ride Buses, Trax, and Frontrunner as little or as much as you need. Use it to get to work, play, or school.

Where can I go using my Rider's License Pass?

The UTA Rider's License is a premium unlimited pass. This means that you can ride Buses, Trax, and Frontrunner as much (or as little) as you want. For a map with directions of all the great destinations you can visit, go to www.rideuta.com/summer

I lost my pass. What do I do?

The quickest solution is to visit your closest UTA customer service outlet or call 801-743-3882 and talk with a customer service agent. In order to replace a lost or stolen Rider's License card, you must have the nine-digit card number of the original Rider's License card.