



REASONABLE MODIFICATION / ACCOMMODATION INFORMATION FOR UTA WEBSITE

The Utah Transit Authority (UTA) is required to provide reasonable modification/ accommodations to its policies, procedures and practices to ensure that individuals with disabilities can access UTA transportation services in accordance with the Americans with Disabilities Act (49 CFR 37.169). This request can be made in advance or on-the-spot, depending upon the circumstance. Please note, a request can be denied by UTA when it is a direct threat to the health or safety of others or presents a fundamental alteration to the services provided by UTA.

The request from the individual with a disability should be specific and include information on why the requested modification is needed to access UTA's transportation services.

Requests for Fixed Route Service Modifications may be sent to:

Cherissa Alldredge
669 West 200 South
Salt Lake City, Utah 84101
Email: callredge@rideuta.com
Phone: (801) 287-3536

Requests for Paratransit Service Modifications may be sent to:

Paratransit Customer Care Department
Riverside Operations
669 West 200 South
Salt Lake City, Utah 84101
Phone: (801) 287-5359

Complaints regarding requested service modifications may be sent to:

Kenya Fail
669 West 200 South
Salt Lake City, Utah 84101
Email: kfail@rideuta.com
Phone: (801) 287-3535