

Dear Residents of the Wasatch Front

■ A NEW YEAR IS AN OPPORTUNITY FOR CHANGE

A new year is an opportunity for review and change. As we reflect on 2015, we acknowledge and share community concerns and express the commitment of the Utah Transit Authority Board of Trustees to continued change and reform. We want to earn your trust and demonstrate that you can depend on UTA.

Along with the 2,400 men and women who operate and maintain the UTA system, we are working very hard to establish a much-needed culture of integrity, accountability and service, with a focus on our riders and the leaders and residents of the Wasatch Front. You deserve responsible stewardship of your public transportation system.

Over the past two years, we have implemented foundational reforms to bring executive pay within market norms, reduce bonuses, limit travel and require disclosure and independent review of financial and organizational conflicts of interest. We hired a new general counsel and internal auditor in 2015, and we are in the process of hiring a new president/CEO in 2016.

- WE WORK FOR YOU
- WE ARE CONFIDENT ABOUT THE FUTURE
- YOU CAN DEPEND ON UTA

Other reforms are ongoing. You can find a detailed summary of these reforms on UTA's website at www.rideuta.com/trust

We understand that trust is earned by saying what we intend to do, and by doing what we say. We are committed to implement all needed reforms and to demonstrate by our actions that they are in place and working. We pledge to listen and to be accountable and trustworthy stewards of the resources you have provided for public transportation.

We work for you. We are confident about the future. You can depend on UTA.

Sincerely,

UTA Board of Trustees

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